

Media Release

THE CORPORATION OF THE CITY OF VERNON 3400 – 30 Street Vernon, BC V1T 5E6

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Important Changes to City of Vernon Parking Permit Program for 2025

The City of Vernon is transitioning to an online parking permit purchasing system for 2025. All parking permits must now be purchased online through the HotSpot parking app.

Key Program Updates:

- **Annual Permits:** Annual parking permits will be available for purchase beginning January 1, 2025, through January 15, 2025.
- **Monthly Permits:** Monthly permits will now be available for purchase beginning the first day of each month, with the exception of January 2025, when they will be available starting January 4, 2025.
- **Permit Limits:** Each HotSpot user account is limited to the purchase of one permit per lot (either annual or monthly).
- Pick-Up and Verification: For the 2025 year, hang tags must still be displayed on the
 vehicle dashboard while parked. Hang tags will be available for pick-up at City Hall
 starting the business day after the purchase, during regular office hours. Permits can
 only be released to the purchaser, who will be required to verify their identity with valid
 ID at the time of pick-up.

To avoid delays, customers are encouraged to familiarize themselves with the HotSpot app and set up their account ahead of the permit sale dates. Vehicle and payment information can also be added in advance.

For more information on parking in Vernon, including a map of parking locations and a list of frequently asked questions, please visit <u>vernon.ca/parking</u>.

Monthly + Annual Parking Permit Holders

IMPORTANT CHANGES

Purchase of permits will be available online only, via the HotSpot Parking App

- Payment is accepted by HotSpot supported Payment methods including Credit Card, Debit, Google & Apple Pay.
- · Each account is limited to one
- Purchase your parking permit on HotSpot





permit (annual, or month).

Pick up your tag(s) from City Hall



These changes apply to **ALL 2025 Surface Lot and Parkade Permits**

Hang your tag on your rear view mirror.



Get Ready

Create Your HotSpot Account Now

Customers are encouraged to become familiar with HotSpot in advance of permit sales by installing the app and creating a HotSpot account.

For more information on parking in Vernon. please visit Vernon.ca/parking.

Sale Dates

- Annual permits (12 months) Available for purchase starting Jan. 1, 2025.
- Monthly permits are available on the 1st day of each month. For January 2025, permits will be available Jan. 4, 2025.



vernon.ca/parking



