



Media Release

THE CORPORATION OF THE CITY OF VERNON
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FOR IMMEDIATE RELEASE

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New video explains the features and benefits of *MyCity*

The City of Vernon has released a new video to help citizens learn about the features and benefits of using *MyCity*: a free, secure, self-serve portal that provides access to their City account information anytime, anywhere.

“*MyCity* is not a new tool, but not everyone knows what a great resource it is for our residents and businesses to find information they need quickly and easily, right when they need it,” said Christy Poirier, Manager, Communications & Grants. “Often times, we find residents need to get a copy of a past utility bill or Property Tax Notice, or they want to complete a Home Owner Grant and aren’t sure where to go. The good news is that all these things can be found in their *MyCity* account, which takes very little time to set up.”

Other information that can be found on *MyCity* includes:

- City account balances and due dates
- Property assessments
- Invoices
- Transaction history
- Quarterly water usage details
- Business license renewal details

“Residents can print copies of their past invoices, sign up for utility and property tax e-billing, and also access automatic withdrawal payment forms. It’s a one-stop-shop for so many services,” said Poirier.

The video, created in collaboration with Sproing Creative, provides details on *MyCity*’s features, as well as information on how to create and update a personal profile. The video can be viewed on the City’s [website](#) and [YouTube page](#).