



**MEDIA RELEASE**

DATE: May 6, 2017  
CONTACT: Renee Clark, Water Quality Manager  
PHONE/EMAIL: 250.550.3700 / [info@rdno.ca](mailto:info@rdno.ca)

---

**Greater Vernon Water Boil Water Notice**

Greater Vernon Water (GVW), in conjunction with Interior Health Authority (IH) has issued a **Boil Water Notice** for customers supplied by both Duteau and Kalamalka Lake sources. This is a pre-cautionary notice as GVW deals with high water levels. The area impacted includes the City of Vernon, District of Coldstream, Electoral Areas 'B' & 'C', some areas of Electoral Area 'D' and Spallumcheen (including Stepping Stones)

**Why are customers affected?**

Customers of **Greater Vernon Water** are supplied with water from Kalamalka Lake and Duteau Creek. Due to increasing water levels, the turbidity has exceeded an average over 1.0 NTU at both water intakes. Due to this increase in turbidity (cloudiness) the water quality is now rated as **POOR**. This **Boil Water Notice** will be in effect until further notice.

**What does a Poor rating mean?**

A poor rating means that **all** customers should exercise caution when using the water for consumption purposes.

**What should customers do?**

Water intended for the following uses should be boiled for one minute:

- drinking
- preparing any foods
- washing fruits and vegetables
- making beverages or ice
- brushing teeth

Customers will be informed when water quality returns to normal via road signs and a follow up media release. If you have any questions about this Boil Notice, please contact the RDNO at 250-550-3682 or check online at [www.rdno.ca](http://www.rdno.ca).