



Media Release

THE CORPORATION OF THE CITY OF VERNON
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FOR IMMEDIATE RELEASE

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First quarter utility payments due May 12

The City of Vernon is reminding Vernon residents that payments for the first quarter utility bills, which were mailed in April, are due on or before May 12. Any unpaid balance after the due date will be charged 12 per cent interest per annum.

The City offers *MyCity*, a free secure online service that allows homeowners and businesses to access information about their City of Vernon utility account 24 hours a day, seven days a week. Setting up a MyCity account is easy; all you need is your account number and access code located on your utility bill.

Information you can find using MyCity:

- Check your account status anytime
- Obtain copies of your utility invoices (up to two years)
- View all transactions on your account (up to two years)
- View your meter readings (up to two years)
- Sign up to have your utility bill emailed to you
- Change your mailing address

If you have any questions regarding your bill, please contact a City of Vernon utility clerk at 250-545-1361 or visit www.vernon.ca for current rates, forms or frequently asked questions. If you have not received your bill please login to your MyCity account at www.vernon.ca/mycity.