

## Residential Sewer Rate Adjustment Application Form – Sewer Only

Residential customers can apply for a review of sewer rates which have been affected by a water leak in excess of 10 cubic meters.

To be eligible for this review, you must have repaired the leak in a reasonable time from the discovery of the leak and provide proof of the leak repair (receipts for materials or services related to the repair). If no receipt(s) are available, attach a detailed letter written by the person who has repaired the leak. Please send all required information via email to [covutil@vernon.ca](mailto:covutil@vernon.ca).

Upon receipt of all the required above, a review will be completed; consumption flow patterns will be monitored and must reflect that the leak was fixed. If your leak adjustment request is approved, your charges will be modified as of the fix date, and you will receive an amended bill.

Date: \_\_\_\_\_

Account # (optional): \_\_\_\_\_ Phone: \_\_\_\_\_

Name on account: \_\_\_\_\_

Name of applicant: \_\_\_\_\_

Property address: \_\_\_\_\_

Date leak was noticed: \_\_\_\_\_ Date leak was repaired: \_\_\_\_\_

Describe the reason(s) for the leak adjustment: (Attach all supporting documentation)

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Please read and **initial** each item:

There have been no recent plumbing repairs which caused the leakage for which an adjustment is sought.

Initial

I am personally familiar with all the matters of fact stated in this application and confirm that they are made of my personal knowledge and that they are each true and correct.

Initial

Signature of Applicant(s): \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

*Note: If the account is in a company name, please provide documentation showing proof of ownership for the person signing on behalf of the company.*

*Personal information contained on this form is collected under the Freedom of Information and Protection of Privacy Act and will be used only for the purposes of responding to your request.*

