



# THE CORPORATION OF THE CITY OF VERNON ONLINE SERVICES

## [ELECTRONIC HOME OWNER GRANT \(eHOG\) Online at www.vernon.ca](http://www.vernon.ca)

If you pay your property taxes by Internet, telephone banking, or if your mortgage company pays your taxes on your behalf, you can choose to use the eHOG service to claim your grant. Then it is no longer necessary to manually complete the Home Owner Grant application form and mail or drop it off at City Hall. The on-line Home Owner Grant will help you avoid the line-ups at City Hall or save on postage.

From mid-May to the end of the year, City of Vernon residents can apply for their Home Owner Grant online through the City's website at [www.vernon.ca](http://www.vernon.ca). On the right side of the home page you will find a tab labeled "Online Services". Under this heading you will find the link to the Home Owner Grant application. For 2011 retroactive Home Owner Grant applications, please contact the Property Tax Department at (250) 545-1361.

You must have the **folio number** and **access code** from your Property Tax Notice to apply (*as indicated below*). In order to avoid a 10% penalty; the eHOG must be claimed by the **due date, July 3, 2012**. You will receive a screen confirmation of your grant application to print for your records. Only one eligible owner need apply. On-line applications are for the current year only.

If you require assistance, please contact the Property Tax Department at (250) 545-1361.

### SAMPLE – TOP PART OF PROPERTY TAX NOTICE

	THE CORPORATION OF THE CITY OF VERNON 3400 - 30th Street, Vernon, British Columbia V1T 5E6 Phone: 250-545-1361 Fax: 250-545-7876 <a href="http://www.vernon.ca">www.vernon.ca</a>		<b>2012 PROPERTY TAX NOTICE</b> <b>DUE DATE: Tuesday, July 3, 2012</b>		
	10% PENALTY IF NOT PAID OR GRANT NOT CLAIMED BY JULY 3, 2012				
SMITH, JOHN SMITH, JANE 12 WHITE CRES VERNON BC V1T 3Z4			<b>LEGAL DESCRIPTION</b> PL KAP47474 LT 32 SEC 36 TYP 106		
			<b>TOTAL NET ASSESSED VALUES FOR TAXATION PURPOSES</b>		
			<b>CLASS</b>	<b>GENERAL</b>	<b>SCHOOL</b>
			1 - Res	217,600	217,600
					<b>HOSPITAL</b>
					217,600
<b>FOLIO NUMBER</b>	05432.100	<b>ACCESS</b>	123456		
<b>PROPERTY ADDRESS</b>	12 White Cres		<b>COLUMN A</b>	<b>COLUMN B</b>	<b>COLUMN C</b>
<b>PID</b>	012-345-678	<b>RATES</b>	NO GRANT	BASIC GRANT	ADDITIONAL GRANT

## [PAYMENTS BY TELEPHONE OR INTERNET](#)

When paying your property taxes by internet or telephone banking through your financial institution, **use your folio number as your account number**. Search for payee "Vernon" and select the property tax listing from the results. (*Note: You must have this service set up with your financial institution.*)

Examples of how your financial institution may need your folio number recorded are as follows. They may also require your provincial tax jurisdiction number which is 233.



Examples of folio # setup:

05432.100 → 05432100 → 23305432.100 → 23305432100

If you experience difficulties with setup, please contact your financial institution for assistance.

## **FIRST TIME SETUP**

If this is your first year paying your property taxes online, the City encourages you to make a small payment of \$10.00 to ensure setup is accurate. Payment confirmation can be accessed through the City's website at [www.vernon.ca](http://www.vernon.ca) by using MyCity online services. Please see our "Online Financial Services" brochure for more details.

Please note: Any payments not received by the City by the **Due Date, July 3, 2012** are subject to a 10% penalty. Please allow adequate time for your payment to be received in our office.