

**Q**  
Quotes/Tenders – City Finance Div./Yards 250-550-3646

**R**  
RCMP 250-545-7171  
Recreation Centre 250-545-6035  
Recycling – Aldon (Lumby) 1-888-547-6961  
Relocation Information  
– Vernon Tourism 1-800-665-0795  
– City Website www.vernon.ca  
Road Construction – City Operations 250-549-6757  
Road Maintenance (outside Vernon)  
– Argo Road Maintenance Inc. 1-877-546-3799  
Road Works Signage – City Operations 250-549-6757

**S**  
Sewer backup/odours – City Operations 250-549-6757  
Smoke Reports – Fire & Rescue Services 250-550-3565  
Snow, Ice or Obstructions on Highways  
– Dept. of Transportation 250-503-3664  
Snow, Ice or Obstructions in City Limits  
– City Operations 250-549-6757  
Snowmobile Registrations/Transfers – Service BC 250-549-5511  
Special Event License – Service BC 250-549-5511  
Spray Irrigation - City Operations 250-549-6757  
Street Lamp Malfunctions – City Operations 250-549-6757

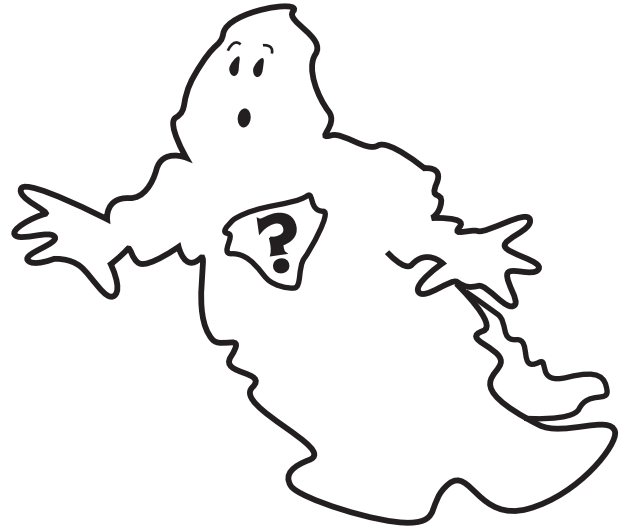
**T**  
Traffic Light Malfunctions within City 250-549-6757  
– City Operations  
Traffic Light Malfunctions - 32nd St. & Hwy #6 250-503-3664  
Transportation – Vernon Regional Transit System 250-545-7221  
Tourist Information – Visitor Centre 1-800-665-0795  
Tree Removal (City Property) 250-549-6757  
– City Operations  
Tree Removal Permit 250-550-3574  
Tree Removal (Private Property) – Tree Service Provider Yellow Pages

**U**  
Utility Bills (Water, Sewer, Garbage) – City of Vernon 250-545-1361

**V**  
Vacant Properties Clean-up – City Bylaws 250-550-3505  
Vernon Regional Airport 250-545-3035

**W**  
Water Leaks on Roadways 250-549-6757  
Water Pressure Issues (Plumbing Service Provider) Yellow Pages  
Water Reclamation 250-550-3627  
Wild Animal Sightings – Conservation Officer 1-877-356-2029

# WHO YA GONNA CALL?



## Services List



City of Vernon

[www.vernon.ca](http://www.vernon.ca)

## A

Animals (Distress) – Vernon SPCA	250-549-7297
Animals (Deceased- within City limits) – City Operations	250-549-6757
Animals (Deceased – outside City limits) – Argo Road Maintenance Inc.	1-877-546-3799
Animals (Wildlife Sightings) – Conservation Officer	1-800-356-2029

## B

Biosolids Composting Facility- City of Kelowna	250-469-8795
BizPal – Business Registration – Service BC – City Website	250-549-5511 www.vernon.ca
Boats/Watercraft - RCMP	250-545-7171
Building Inspections (24-hour line)	250-550-3592
Building Permits	250-550-3581
Bus Pass/Schedules – City Website	www.vernon.ca
Bus Pass/Schedules – Vernon Regional Transit	250-545-7221
Business License – City of Vernon	250-550-3585
Business Registration – Service BC	250-549-5511
Business Relocation – Service BC	250-549-5511
Bylaw Enforcement	250-550-3505

## C

Campground Reservations – Vernon Tourism	1-800-665-0795
Chemical Spills – City Operations	250-549-6757
Vernon Churches	Yellow Pages
City of Vernon Bylaws – City Bylaws	250-550-3505
Commissioner of Oaths – Service BC	250-549-5511
Community Events Schedule – Vernon Tourism	1-800-665-0795
Community Policing Office	250-260-5833
Construction – City Engineering	250-550-3634
Court House - Court Services (Provincial & Supreme)	250-549-5422
Creek/River flow/blockage – City Operations	250-549-6757

## D

Development – City Planning & Engineering	250-550-3634
Dog Licenses – City Finance	250-545-1361
Dog Control K9	250-545-8070
Drinking Water Advisory – City website	www.vernon.ca
Driver's License – Service BC	250-549-5511

## E

Elections Canada (Federal)	1-800-463-6868
Electrical/Gas Inspector	250-549-5596
Electrical Permits – Service BC	250-549-5511
ENQUIRIES BC (Provincial)	1-800-663-7867

## F

Financial Statements/Annual Reports	www.vernon.ca
Fire Reports – Fire and Rescue Services	911 or 250-550-3569
Fishing License – Service BC	250-549-5511
Flood Reports – City Operations	250-549-6757

## G

Garbage Removal (Residential) – Aldon (Lumby)	1-888-547-6961
Garbage Removal (Commercial) – Waste Removal Provider	Yellow Pages
Garbage Pick-up Schedules – City of Vernon	www.vernon.ca
Gas leak/odor (emergency only)	1-800-663-9911

## H

Handidart	250-549-1366
Home Owner Grants – City Finance	250-545-1361
Hospital/Ambulance Service – Vernon Jubilee Hospital	250-545-2211
Hunting Licenses – Service BC	250-549-5511
Hydrant Malfunction – City Operations	250-549-6757

## I

Infrastructure – City Engineering	250-550-3634
Insurance Claims – City Finance	250-545-1361

## L

Landfill (Greater Vernon)	250-545-6410
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## M

Marriage Licenses – Service BC	250-549-5511
Medical Equipment Rental – Red Cross Society	250-545-3111
Medical Services Plan (MSP) – Service BC	250-549-5511
Motor Vehicle Accidents – RCMP	250-260-7112
Municipal Elections-Voter Information – City Clerk	250-550-3519

## N

Noise Bylaw Enforcement – City Bylaws	250-550-3505
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## O

Odour Issues – City Operations	250-549-6757
Oil Spills – City Operations	250-549-6757

## P

Paint Disposal (Chasers)	250-503-1311
Parades/Marches/Runs – City Operations	250-550-3613
Parkade	250-549-6757
Parking Issues/Fines – City Bylaws	250-550-3505
Parks Maintenance – City Operations	250-549-6757
Passports – Service BC	250-549-5511
Pharmacare Program – Service BC	250-549-5511
Pleasant Valley Cemetery inquiries – City Finance	250-550-3555
Postal Outlet Locations – Canada Post	250-545-8239
Potholes (within City limits) – City Operations	250-549-6757
Potholes (Hwy. 97, 32nd St., Hwy. 6) – Argo Road Maintenance Inc.	1-877-546-3799
Property Records – City Building & Inspections	250-550-3574
Property Taxes – City Finance	250-545-1361
Power Outages/Surges – BC Hydro	1-888-769-3766
Provincial Parks Reservations	1-800-689-9025
Provincial Returning Officer	250-549-7111